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Re: DB Schenker H1N1 Virus Contingency Plans

As a normal course of business, DB Schenker has procedures in place to handle world events and Acts of God that impact freight forwarding capabilities. One of the advantages of using DB Schenker is that we have multiple carrier options due to the significance of our global buying power with the world's airlines. So we have the ability to secure the additional capacity needed to move our customers' freight in the event of elimination of some routes by carriers.

When faced with events that could impact our global network, a special task force starts planning by gaining understanding of current conditions. Here's a brief summary of where we stand now:

- We are carefully monitoring the current health alert and have communicated to all employees the government health guidelines to help mitigate the spread of this virus. All employee nonessential travel, especially to impacted areas has been restricted. At this time, DB Schenker has sufficient manpower to keep the goods in your supply chain moving as long as there are no government directives to suspend normal business operations. At the same time, we have contacted our vendors to ensure that they have sufficient resources to maintain normal business operations.
- DB Schenker operates 15 direct charter flights around the world on all cargo aircraft, which are not subject to large-scale passenger flight cancellations. Among these flights are:
 - We operate the twice-a-week trans-Atlantic Southern Connexx program that connects our European hub in Frankfurt, Germany with New York, Atlanta and Chicago via 747-400F aircraft.
 - Hub-to-hub flights between Hahn, Germany (sixty kilometers from Frankfurt) and our Toledo hub operate Thursdays and Sundays, also using 747-400F aircraft.
 - Almost three-quarters of the capacity provided to Latin America via Miami and Los Angeles is via all-cargo flights and well over half existing trans-Pacific capacity that we regularly employ from five U.S. gateways to Asia resides on freighters.
 - We also operate a 747-400F freighter every Saturday that flies to Australia and connects Toledo and the eastern half of North America with virtually all of Australia and New Zealand.
 - Transatlantic capacity is at greatest risk, however, our private freighter capacity supplemented with blocked space agreements with commercial carriers should mitigate any capacity issues.
- Our North American all-cargo air and truck network is not dependent on passenger aircraft, which makes it a highly reliable system during times of

crisis. The distribution network can deliver overnight guaranteed or via time-definite ground to meet all your North American transportation needs.

- As the second largest airfreight provider in the world, DB Schenker's blocked space agreements with airlines should ensure we have little change to our capacity levels. Since the current volume of overall air shipments to impacted areas is less than the available capacity, this means there is a degree of resilience in the market. Some capacity could decrease before we feel a significant impact. The immediate impact may be felt in the form of delays and other service disappointments.
- Because of the size of our network, we have the flexibility to shift modes, levels of service, ports of entry, etc., to ensure that your goods continue moving through the supply chain.

Please be assured that DB Schenker will do everything in its power to assure the timely delivery of your goods. We will continue to update you if, and when, current events impact our ability to meet your needs.

Regards,



Heiner Murmann,
CEO, Schenker, Inc.