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Heiner Murmann
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February 12, 2009

Dear Customer:

After careful and deliberate planning, we are approaching the March 1, 2009 legal integration date for Schenker, Inc. and BAX Global. As was widely publicized back in 2005 and 2006, Deutsche Bahn AG acquired a 100 percent shareholding in BAX Global Inc. from The Brink's Company. Here in the United States, Schenker, Inc. and BAX Global Inc. will integrate their forwarding and brokerage operations legally on March 1, 2009. Effective on that date, Schenker, Inc., a New York corporation, will acquire many of the assets of BAX Global Inc., a Delaware corporation, in an asset purchase transaction.

From the start, our goal was to integrate our two organizations, our products and services very quietly in the background and have little to no impact on our customers. So far, we are very pleased with the outcome. Our branch offices and personnel are working together seamlessly in serving your needs.

While the "legal" USA entity will be Schenker, Inc., we will be offering our services under a new global brand, DB Schenker. On March 1st, all company communication, forms, website, etc., will be positioned as DB Schenker. Our customer-oriented culture remains but there are some exciting changes because of the strength of our global network. DB Schenker is a leading globally integrated logistics service provider. We specialize in air and ocean transport, in European land transport, in contract logistics as well as in supply chain management and we have a leading goods transport rail network at our disposal. Globally, we are:

- ✓ 2000 locations in 130 countries
- ✓ 88,000 employees
- ✓ 2007 revenues were 18 billion Euros (\$23.4 billion)

While your business interactions will now be with DB Schenker, BAX Global Inc. will continue as a separate entity. BAX is renowned for its USA network designed to handle B2B heavy weight freight. This valuable distribution network runs through BAX's international HUB in Toledo, Ohio. BAX Global Inc. transportation and express consignment operating groups along with the Container Freight Station (CFS) located in Toledo, Ohio will not transition to Schenker on March 1, 2009. BAX Global Inc. will focus on serving the wholesale community of air cargo users as a neutral provider handling primarily domestic cargo under its BAX Forwarder Network (BFN) program. BAX will be an important air transportation supplier to DB Schenker. Our ability to use the BAX network will help us maintain our quality delivery performance.

As you can see, we have an expanded range of products and services to offer not only throughout the USA, but also globally, as a result of this merger. We look forward to bringing our company's strength and global reach right to your door.

Regards,

A handwritten signature in black ink, appearing to read 'H. Murmann'.

Heiner Murmann
CEO, Schenker, Inc.