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Dear Customer:

In response to the mandate of the U.S. Congress that fifty percent of freight that moves on passenger flights from and within the United States be screened starting the first business day of February, we are pleased to inform you that Schenker/BAX are ready to comply. Efforts have been under way since mid-September to obtain the designation of Certified Cargo Screening Facilities (CCSFs) at our gateways in Atlanta, Chicago, Dallas, Los Angeles, Miami, Newark, and New York. (Upon final integration between Schenker and BAX, these facilities will be operated under Schenker, Inc.) With CCSF status, our gateways will comply with cargo screening requirements for international freight. Our contracted domestic all-cargo fleet does not fall under these rules but does use different guidelines, which we have been applying for some time.

CCSFs are legally empowered to screen cargo subject to rules imposed by the U.S. Transportation Security Administration (TSA.) Shipments screened at our CCSFs will require no further screening by the airlines. Because of our ability to meet TSA screening requirements, our customers' freight is not likely to miss booked flights because we continue to build our own consolidations into airline unit load devices (ULDs) whereas unscreened cargo must be delivered loose. We will not have to wait on the long lines that are likely to develop when many competitors deliver unscreened loose cargo to the airlines for screening.

Screened cargo handling processes are rigorous, governed by TSA rules, and different from present handling processes. The required document preparation, record keeping and reporting of cargo screening activity and results are arduous but our employees who work at these facilities have been specially trained and tested to meet all TSA cargo screening requirements.

Be assured, Schenker-BAX is ready and fully able to comply, and in so doing, to provide the service integrity and consistency on which you depend.

Regards,

Malcolm Heath
Executive Vice President International
Schenker, Inc.